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About Us

West Virginia Health Information Network (WVHIN) is an organization dedicated to health care interoperability. WVHIN's mission is to provide the health care community with a trusted, integrated, and seamless electronic structure enabling medical data exchange necessary for high-quality, patient-centered care.

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Executive Director Update

Warmer weather and longer days make me think of new growth and, this spring, the WVHIN is no exception! After a long winter of work, we are successfully connected to MedExpress, Raleigh General, and Logan Regional Medical Center. These new data sources will offer our participants additional ADT alerts at the point of care. We continue to engage payers across the state, including Highmark of West Virginia and the four Medicaid Managed Care Organizations, providing an important, real-time connection between payers and providers. We have successfully reconnected to the West Virginia Center for End-of-Life Care so that health care providers can readily access patient advance directives.

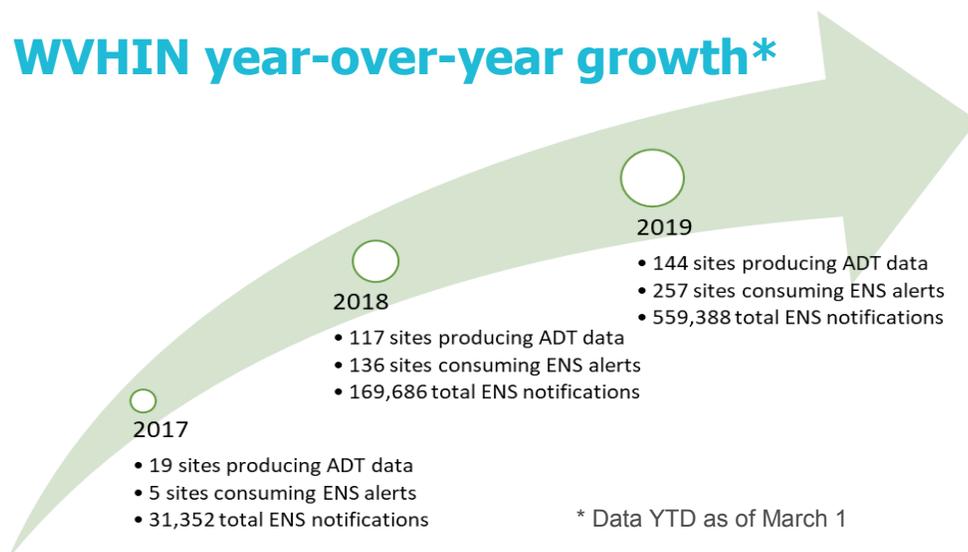
In the coming months we will be integrating Medicaid data into the WVHIN to provide more information to our participants about patient medications, physician relationships, and medical history. We will also be kicking off an initiative to examine integrating social determinants of health and behavioral health into the WVHIN.

We look forward to working with you as we continue to grow and expand the services we provide to you and your patients. Please do not hesitate to let us know how we can better serve you.

Sonia D Chambers

Sonia Chambers

WVHIN year-over-year growth*





User Group Meeting on April 11

Please join the WVHIN team and your colleagues from across the state for our next user group meeting! On Thursday, April 11, from 9:00 a.m. – 11:30 a.m., we will hear use case success stories from current WVHIN participants and learn about new WVHIN connections and functionality at The Resort at Glade Springs. The user group meeting will provide participants with an opportunity to hear how the WVHIN is being used across West Virginia and take home best practices and lessons learned. We look forward to engaging with and receiving feedback from WVHIN participants such as:

- Physicians, nurses, and other direct care providers
- Medical administrators
- Health information technology professionals
- Care managers and health care quality specialists



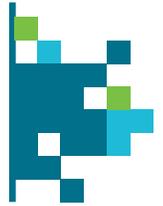
Please register by sending an email to info@wvhin.org with your name, title, email, and organization. Lunch will be provided for all attendees. We are holding this in conjunction with the WVHIMSS Spring Meeting, which will kick off at 1:00 p.m. on April 11.

End-of-Life Registry Now Available

The WVHIN is excited to announce that we are now reconnected to the West Virginia Center for End-of-Life Care, allowing WVHIN users real-time access. According to the Center's website, the registry "makes available to treating health care providers West Virginians' advance directive forms, Do Not Resuscitate (DNR) cards, and Physician Orders for Scope of Treatment (POST) forms." Registered WVHIN users are now able to query the registry directly from the WVHIN Unified Landing Page (ULP), which is being rolled out to providers across the state. If you have any questions for the WV Center for End-of-Life Care, contact their offices Monday through Friday at 877-209-8086 or by email at registryinfo@hsc.wvu.edu.

MedExpress Urgent Care Now Connected

The WVHIN is now receiving ADT alerts and CCDs from all MedExpress locations across West Virginia. WVHIN participants will only see the MedExpress data if they are currently receiving outpatient alerts via ENS Prompt or through a direct feed. If your organization is not signed up to receive outpatient alerts, please contact your account manager so that user accounts for your organization can be appropriately configured to receive the MedExpress alerts. If you do not know who your account manager is, feel free to contact us at info@wvhin.org.

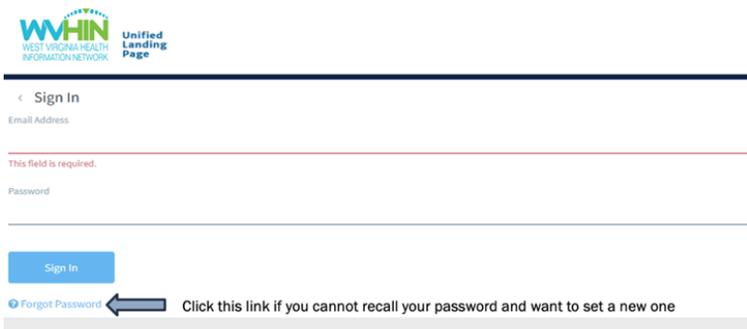
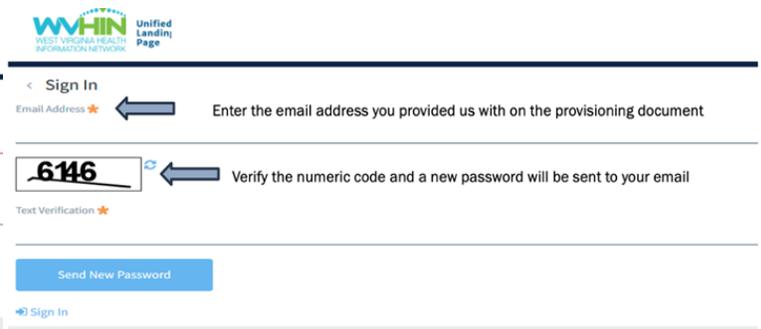


ULP Rollout and Training

Don't miss out on being able to access all of the tools the WVHIN has to offer! We are currently rolling out the Unified Landing Page (ULP). The ULP is your "one stop shop." If you are an existing WVHIN ENS Prompt user and would like access to ULP, which includes the End-of-Life Registry discussed above, please reach out to your account manager or email info@wvhin.org. Your organization will be asked to submit a Bulk User Upload form that identifies each user as needing access to ULP. If your organization does not currently have access to the WVHIN, please contact info@wvhin.org for more information on getting connected.

User Reminders and Tips

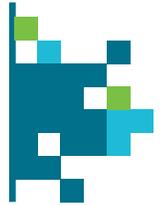
- ◆ **Update your Patient Panel every 60 days:** To ensure you are able to access your patients' records, WVHIN asks that each participating organization update their Patient Panel at least every 60 days.
- ◆ **Use the password reset option on the WVHIN site:** Participants can reset their own passwords without having to call the WVHIN Customer Care Team. See screenshots below for direction.

New and Notable Connections

The WVHIN team is working with providers across West Virginia every day to increase the volume and quality of data we can offer our participants. Recently completed connections include the following:

- ◆ West Virginia End-of-Life Registry which provides WVHIN participants electronic access to Advance Directives and Medical Orders at the point of care
- ◆ MedExpress Urgent Care is sending the WVHIN outpatient discharge encounters and CCDs from 26 locations across West Virginia
- ◆ Genesis Healthcare ADT encounters are available to users receiving outpatient alerts
- ◆ St. Mary's Medical Management is sending ADT encounters



New and Notable Connections (cont.)

- ◆ Overdose notifications are now enabled via Care Alerts in ULP
- ◆ Hospital participants have successfully migrated to CDC's new servers for Syndromic Surveillance reporting

In addition, we are pursuing the following initiatives:

- ◆ Working to connect additional FQHC sites via the Athenahealth hub after successfully connecting Community Care of West Virginia
- ◆ Connecting to HIEs in surrounding states to receive ADT alerts on West Virginia residents
- ◆ Supporting our partner hospitals in upgrading to Meditech Expanse EHR in 2019 including Montgomery General Hospital, Princeton Community Hospital, Roane General Hospital, and Jackson General Hospital

The WVHIN website is updated routinely as additional connections are made. Please visit the WVHIN website for a complete listing of connected providers consuming and sending data to the WVHIN (<https://www.wvhin.org/connected-providers/>).